

## Vacation? For sure!

### Cruises with nicko cruises Schiffsreisen

For our guests to have a safe and pleasant travel experience, we have compiled the following measures in cooperation with our partnering shipping companies:

#### Before the cruise:

- Before the cruise all guests will receive an infection protection questionnaire which they must fill out and present at embarkation.

In this questionnaire, guests will be required to answer questions relating to their behaviour during the pandemic, for example, if they have been tested for Covid-19 within the last 14 days or if they have been in contact with an infected person. Only passengers who have passed the health questionnaire with no objectionable result will be admitted to board the ship.

- Should any of the questions have been answered with “yes”, we kindly request to contact us as soon as possible at the following number:  
+49 711 - 24 89 80 599.

#### At embarkation:

- Before boarding, the body temperature of all guests will be taken by using a non-contact infrared thermometer.
- Currently, nicko cruises is working on supplying all guests with a free antibody test. These tests will be done by the on-board doctor or a qualified medical professional. The tests resemble a blood sugar test by taking a small blood sample from the fingertip, this will indicate if the guest possesses the SARS-CoV-2 antibodies.
- Based on all available information, the on-board doctor confirms permission to board.

### On board:

- By incorporating precautionary measures, the already high hygienic standards on board have been extended even further. Further actions include, but is not restricted to, additional disinfectant dispensers available to the guests and more shifts cleaning cabins and public areas.
- The ships will only run at a maximum of 85 percent of full capacity.
- As far as the minimum distances on board cannot be kept due to a lack of space, a signalling system to keep guests moving in one direction will be implemented.
- All meals are to take place in either two sessions or in different locations to keep the number of gathered guests as low as possible.
- In the restaurants and salons, the number of tables and chairs will be reduced, and/or dividing walls set up to ensure that the minimum distances are held.
- The service staff in the restaurant, bar and salon will be required to wear masks and gloves at all times.
- Self-service at the buffets will not be possible; the crew will serve breakfast from the buffets or the a la carte menu from the kitchen.
- For lunch and dinner, the restaurant staff will gather the menu choices from the guests in advance.
- While in the corridor and gangways, we kindly ask all our guests to wear masks.
- To protect all guests during the cruise, body temperature will be taken daily with a non-contact infrared thermometer.
- As far as a fitness and wellness area including pool is available on board, guests are asked to register at the reception. A maximum of 4 people traveling together may use these facilities at the same time.

During excursions:

- Masks are mandatory on the buses.
- The buses will be equipped with disinfection dispensers.
- During excursions extra stops for hand washing will be planned.
- For shore excursions participants will be split into smaller groups.
- As our guests use audio systems, they will be able to keep enough distance during excursions.

13<sup>th</sup> of August 2020